

2017 International Conference on Information Resources Management



An AIS Affiliated Conference

Call for Papers

**Conference Theme: Democratization and Participation:
People's Roles in the Digital World**

Track 06: *ICT in government, healthcare and education*

May 17-19, 2017

FEN, U. of Chile - Santiago, Chile

Track chairs

Ernani Marques – Universidade Federal da Bahia, Brazil emarques@ufba.br

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Important dates

Submission deadline: **January 09, 2017**

Notification of submission decision: **February 20, 2017**

Final submission due date for accepted papers: **March 15, 2017**

Early registration deadline: **April 17, 2017**

Submission

Full-research, research-in-progress, teaching cases and proposals for panels and tutorials to Conf-IRM 2017 are to be submitted via <http://confirm2017.fen.uchile.cl/>. All submissions will be double-blind peer-reviewed and handled by the track chairs.

Track coverage

Managing information and communication technologies (ICTs) to deliver public services has long been recognized as central to supporting higher quality provision of services, expanded engagement with citizens, and better policy outcomes. The thrust of e-government is the re-invention of government services through ICTs. The new organizational model whose foundations lie in ICTs can support new ways of thinking and working in public administration. Equally important is the use of ICTs for the provision of healthcare and education services. The provision of healthcare services in a networked society mean that all health actors (i.e patients, doctors, nurses and insurance payers) can be connected. Yet, the question of how these networks are formed needs to be understood. The tool and services developed in this area provide better and more efficient health care services for all. Similarly, technology presents many opportunities for teaching and learning, but these must be critically understood within complex political, cultural and social systems.

ICT supported services to the public, including government, healthcare and education cover diverse situations ranging from very sophisticated (for example, in hospitals) to basic services (usually in resource-restricted in communities); complex systems to mobile applications: from highly collaborative environments to individual use. Furthermore, citizens are becoming increasingly more empowered with becoming custodians of the own personal data and personalized services. This has resulted in more challenges regarding access to personal data; the issue of privacy; access to un-moderated information, etc.

Recommended topics

Topics of interest may include any ICT-related topic in the domain of government, healthcare and education.

Submission Types and Guidelines

Full length submissions

Submissions must be no more than 12 pages, including references, appendices and title page. All submissions must follow the submission template specifications. Submissions must be original and previously unpublished, conceptual or empirical research manuscripts. Papers that are highly rated by the reviewers will be considered for publications in selected journals. The paper that best represents, in terms of quality and suitability, the theme and ideals of the conference will be awarded the "Best Paper Award" during the conference.

Research-in-progress submissions

Submissions must be no more than 7 pages. All research-in-progress submissions will be published in the proceedings as short papers.

Teaching cases

We welcome submissions of teaching cases. The cases should be based on real situations and targeted at specific learning objectives. Cases should be no more than 12 pages and must be accompanied by instructor teaching notes (not included in the 12 pages). The teaching notes will not be published.

Workshop, panel and tutorial submissions

Submissions must be no more than 3 pages. Proposals should include the objectives, topics to be covered and the full details of all presenters. Method of presentation is at the submitter's discretion; however, the submitter has the responsibility for providing his/her own panel members. All accepted proposals will appear in the conference proceedings.

Important announcements

- The number of submissions by an author (including joint authorship) is strictly limited to a maximum of two.
- Authors of accepted papers (at least one person per submission) and all panel members and tutorial presenters MUST register AND attend the conference.
- Submissions of ALL TYPES must be received by the above deadlines.
- While the primary language of the conferences is English, papers in French will also be accepted. The ICT in Latin America and the Caribbean, and the ICT initiatives in the African context tracks will accept papers in French, Portuguese and Spanish, as well as English.
- Accepted papers will be published in the conference proceedings in their entirety upon payment of registration fees. Papers accepted and presented at the conference will also be placed in the AIS e-Library. Papers not presented at the conference, for any reason, will not be included in the AIS e-Library.

Organizing committee

Conference Co-Chairs		
Felix B. Tan, Excelsia College - Sydney, Australia <i>felix.tan@excelsia.edu.au</i>	Ariel La Paz, University of Chile, Chile <i>lapaz@fen.uchile.cl</i>	
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We look forward to your submissions and seeing you in Santiago de Chile in May 2017!